



These terms and conditions are standard practice. In reality, we understand how important this special day is, and will make all reasonable efforts to ensure that things run smoothly.

## **1) Vehicle breakdown**

- i) We love our minibuses very much, and every effort is made to maintain their serviceability. However, because of their age, should any mechanics, electrics or materials break we cannot accept liability for breakdown. In the unlikely event of a breakdown, we will make every reasonable effort to ensure the immediate repair to the vehicle, or our passengers will be transferred to another vehicle to continue on to their destination.
- ii) Should our minibuses breakdown or heavens forbid, be involved in an accident before the date of the booking, we will immediately notify yourself and either offer an alternative vehicle or refund your deposit and any balance paid.
- iii) In the unlikely event of breakdown or accident on the day, no responsibility can be accepted by ourselves for the consequences of any late connections and/or arrival at functions, and any refunds will be limited to the hire fee paid by the hirer to Vintage VW Tours Ltd. We would make every reasonable effort to avoid such an outcome, and where possible, have several contingency plans in place involving similar or alternative vehicles.

## **2) Liability**

- i) Safety is paramount to Vintage VW Tours Ltd, and we cannot accept liability for extreme weather conditions which may make driving conditions dangerous and have an adverse impact on the hire of our minibuses. Equally, we cannot accept liability for the actions by other persons or organisations which may cancel the booking.

## **3) Refusal and termination**

- i) To maintain our stringent safety standards, we maintain the right not to permit entry to our minibuses by anyone deemed unfit, for whatsoever reason.
- ii) Likewise, we can terminate the journey if any passenger's behaviour is deemed to be in a manner which may be detrimental to other passengers of our minibuses and their contents.
- iii) Microbus hire is for transport across tarmac surfaces only. We may consider other terrain on a case by case basis. Please notify Vintage VW Tours Ltd. in advance of any non-tarmac travel required (e.g. weddings in a field / forest etc.). Where the ground may not be suitable for travel in the vehicle, the Driver may stop the journey short or look for an alternative route.

## **4) Damage to the Microbus**

- i) Our minibuses like to look their best when carrying wedding parties on their special day. It is therefore important to note

that The Hirer is responsible for any damage caused inside and outside of the microbus by either themselves or any other member of their party. The Hirer will agree to be liable for the total retail cost of the repair by an agent appointed by us, so that the microbus can be restored to its former glory, ready to carry other wedding parties.

ii) A £100.00 cleaning charge will be issued, should the microbus be misused through food, drink or illness.

## **5) Loss of Belongings**

i) Where an item may have been lost in the microbus whilst in service, we will make every effort to search and retrieve the item. It may then be collected from our premises by the Hirer at a mutually convenient time. Unfortunately, we cannot accept any liability for any belongings lost in the microbus by The Hirer or any of their party.

## **6) Pets**

i) We are unable to transport any pets or animals in the microbus without consent at the time of booking.

## **7) Photographs**

i) We may take photographs at your event for possible use on our web site and for other promotional material. We will seek your permission before using these pictures.

## **8) No Smoking Policy**

i) We operate a strict no smoking policy in our microbuses.

## **9) Cancellation by Hirer**

i) In the event of a cancellation, we regret that the booking deposit is non-refundable

ii) Where a cancellation is made less than one month before the booking date, the balance will still be payable in full.

## **10) Undertakings of The Hirer**

i) Bookings are accepted only on the understanding that The Hirer fully understands and accepts the above terms and conditions. Payment of the booking deposit confirms acceptance of these terms and conditions.

i) A £100.00 deposit is required to secure each vehicle for your date. Please note that this is non-refundable with the exception of clause 1 above or cancellation by Vintage VW Tours Ltd. due to adverse weather conditions.